



DECEMBER 2022

Warren County Ohio

TELECOMatters

our monthly newsletter of things that matter. all things Telecom.



Pictured above: the TELECOM Morale Committee (TMC) Kim McKinney, Jessica Johnson, Kristy Oeder, William Cornett, Debbie Griffith and Lisa Hicks. The Team worked together to bring in items for this year's WC 2022 Basket Raffle "The Pampered Pup". Funds raised at this raffle will be split between Children Services to purchase Christmas gifts for children in care and the Franklin Food Pantry.

REMINDER: MONTHLY MAINTENANCE

Wednesday, December 21, 2022

*CentralSquare maintenance 5:00am - 8:00am

* Monthly maintenance 5:00pm- 8:00pm

<https://status.wcpsn.net/>



Telecom Copper Cable replacement to the Warren County Animal Shelter

Telecom had fiber optic cabling ran from the 500 justice drive building to the Humane Association/Animal Shelter. This will replace aging (20+ years) copper cable that ran under the bike path along 48, which was put in before the bike path was there. This will give advantages of speed, security, reliability and durability.



ESO project—WE are LIVE!

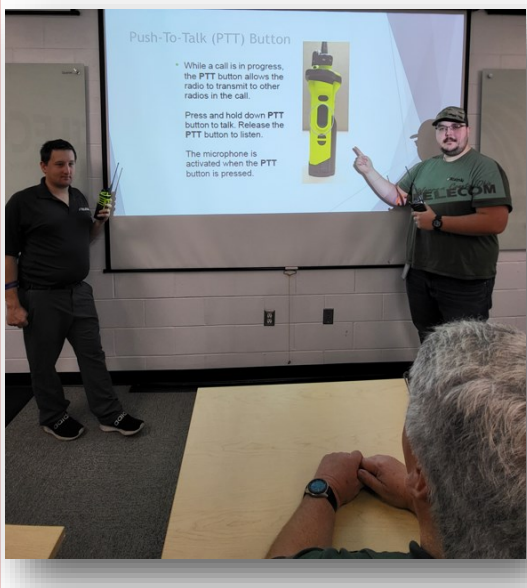
- ESO "Go LIVE" date was **Wednesday, November 30, 2022!**
- Thank you to ALL department Chiefs/Project Liaisons who attended, participated and contributed. We had 160 representatives from ALL Fire Agencies over 10 on-site ESO training sessions from November 7th through the 18th.
- A huge recognition to **Joe Newton** for his time, organization and dedication to this project!



Did you know?

If you need **WC Telecom Radio Training**, you can either schedule through Paul.Bernard@wcoh.net or you can visit this link to review some radio training

Videos: [CLICK HERE](#)



Cradlepoint

Today there are increasing security threats around every corner. Cradlepoints are one of the latest products we have received bulletins for. Telecom is moving to a position of **requiring** agencies to keep current on their subscription renewal for Cradlepoint NetCloud. This will allow firmware updates to be sent to the cradlepoint hardware. Please make plans to allow for this in your yearly budgets. If you have questions contact Telecom and speak to Philip or David via email, ticket or phone.

Commissioners invest in Public Safety Radios

The Commissioners are going to replace all of the XTS2500 portable radios they provided to Police and Fire all at once, rather than over 3 years. The PO will be signed Tuesday, December 6th. This will increase the security of the system and reliability of the equipment used by first responders.



Cybersecurity training

Telecom Team Members attended "Recovering from Cybersecurity Incidents". We are always looks for ways to protect the Warren County Public. The Texas A&M Engineering Extension Service National Emergency Response and Recovery Training Center, in cooperation with the Department of Homeland Security and Federal Emergency Management Agency taught the course at our very own Warren County Emergency Operations Conference Room!

Recovering from Cybersecurity Incidents



Help@wcoh.net

513-695-HELP



#Visit to Deerfield Township Fire Rescue Department

Lisa Hicks, Telecom's Community Manager, had the opportunity to spend a few hours at Deerfield Township Fire Rescue Department and did a "ride along".

Lt. Matt Hannigan gave a tour of Station 57, where he taught her all about the critical functions of the department, how rescue is the most important function of the day, and how everyone is programmed that safety and preparation are essential. Their department impressed upon the importance of constant training for emergency preparedness so that they can respond to situations more efficiently.



#TCKudos

Congratulations and "great work" to:

Joe Newton, Paul Bernard, Josh Moyer, Jeremiah Marcum and Phillip Bomer!

Click [HERE](#) to recognize someone @ Telecom!

#TCKudos

To: Telecom Team Dept: Telecom
 From: Justin Buehler Date: 11/18/2022

Thank you for...
 A BIG THANK YOU to the Telecom team for assisting all Warren County agencies with the Implementation training for ESO!!! A special thanks to Joe Newton, Paul Bernard, Josh Moyer, Jeremiah Marcum and Phillip Bomer. Thank you for all your support!!!

#TCKudos

To: Paul Bernard Dept: Telecom
 From: Melissa Bour Date: 11/22/2022

Thank you for...
 Dispatch had 2 working structure fires on 11/21/2022. We already had a dispatcher sitting a TAC channel for the one fire, but when the other fire dept. requested their TAC channel to be monitored, we didn't have another extra dispatcher. Paul stepped up from his office and helped out! Thank you!

Congratulations to William Cornett!

William attended a 12-week, 60+ hours, of coursework in Cybersecurity Leadership. The Enterprise Cybersecurity Leadership Academy is all about improving the capabilities of a leader. The first step in that process is cultivating a Leadership Mindset. The program includes insights from the late General Powell on how the role of a leader is not to merely preside over a team, but to inspire and engender a sense of purpose.

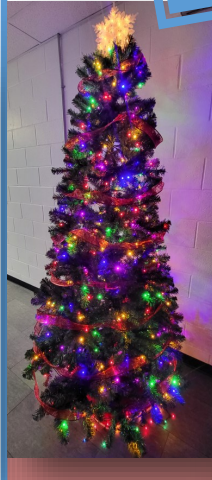
Specifically the cybersecurity leadership tract included studies in the areas of Security Intelligence, Balancing Security & Innovation, Security Change Management, Positive leadership, Collaboration & Negotiations, Security Communications, Relationship Management, and culminated with a simulated tabletop cyber attack exercise.

Program included over fifty cybersecurity practitioners from all over the country. Many of them work at state and local government agencies while others came from the private sector working as DoD defense contractors.

Well done, William!



#Telecom involved!



TELECOM'S NO SHAVE NOVEMBER



Rhonda Bernard

IMPORTANT Team TELECOM dates

December Work Anniversaries

Corey Burton - 7 years!

Joe Newton - 7 years!

December Birthdays

Jeremiah Marcum - December 6

Alex Mokrycki - December 19

★EMPLOYEE SPOTLIGHT★

Rhonda Bernard maintains and supports law applications in the field and in the offices. She is available to support Public Safety Applications 24/7, she prepares Quarterly Cost Containment for user agencies of the Warren County Public Safety Network, she assists with training new police clerks when requested, assists with law agencies record compliance requirements, provides support for all Public Safety Network applications and she provides patching services.

"Rhonda is amazing. Everything I know about RMS I learned from her. RMS in this county would not be what it is today without Rhonda. I am privileged to call her a friend". Jennifer Embleton, Springboro Division of Police